

## Miriam's Job:

Edna: Hi Miriam.

Miriam: Hi Edna.

Edna: Do you mind if I ask you some questions about your job?

Miriam: No, not at all.

Edna: Okay. So, what is your job?

Miriam: I am a **florist**.

Edna: Okay. And where do you work?

Miriam: I work in a flower shop.

Edna: Okay. What do you like about your job?

Miriam: I like that I get to **work with my hands** and **be creative**.

Edna: All right. And what do you dislike about your job?

Miriam: Sometimes we get some **picky** customers and I don't like that part of the job because they are **hard to please**.

Edna: How many hours do you work a week?

Miriam: I work only one day a week at the flower shop, so I only work eight hours here a week.

Edna: So, what are your hours?

Miriam: I work from 9:30-5:30.

Edna: And what is the **starting salary** for this job?

Miriam: **Typically**, the starting salary is \$10 per hour.

Edna: Do you get any **benefits**?

Miriam: No, but we do get flowers sometimes.

Edna: How long have you worked here?

**Miriam:** Off and on, for about 10 years.

**Edna:** Wow. That's a long time. How are your boss and your co-workers?

**Miriam:** They are great. We have a good **team** and I **get along really well with my boss**.

**Edna:** All right. What are the **duties** for your job?

**Miriam:** We help customers, we take orders over the phone, we do **flower arrangements - bouquets and vase arrangements** - and we clean up.

**Edna:** Okay. How did you **find out about** this job?

**Miriam:** I just applied for a **whole bunch of jobs at once**, so I walked around and dropped off my **resume** here.

**Edna:** What did you do to get this job?

**Miriam:** I dropped off a resume and then a week or two later, they called me. And then, I came for an interview. And then I **got hired**.

**Edna:** Okay. And how did you prepare your resume?

**Miriam:** I did it myself on a computer.

**Edna:** Very good job. What education or special **training** did you need for this job?

**Miriam:** **It depends on the position** in the flower shop you apply for, but **generally** you don't need any **experience** cause you can **learn on the job**.

**Edna:** All right. And what other education or special training do you have?

**Miriam:** I have a **bachelor's degree** in fine arts and a **master's degree** in **landscape architecture**.

**Edna:** All right. What experience did you need for the job?

**Miriam:** It's good to be creative and have some experience working with people.

**Edna:** So Miriam, what **skills** do you need for this job?

**Miriam:** You need to have good **customer service skills**, but most of all you need to be creative and **organized**. It also helps if you know the names of the flowers.

**Edna:** Okay. Did you do **volunteer work**?

**Miriam:** I have in the past.

**Edna:** Do you do volunteer work now?

**Miriam:** No.

**Edna:** Okay. Who were your **references** for this job?

**Miriam:** My **previous employers**.

**Edna:** All right. Where are you from Miriam?

**Miriam:** I'm from Vancouver.

**Edna:** How long have you been in Vancouver?

**Miriam:** All my life.

**Edna:** Why did you choose this job?

**Miriam:** I was trying to **gain experience** with plants and flowers so that I could become a landscape architect.

**Edna:** All right. What kind of job would you like to have in the future?

**Miriam:** My other job is working at a landscape architecture **firm** and I would like to continue that job.

**Edna:** Okay. Thank you, Miriam.

**Miriam:** Thank you Edna.